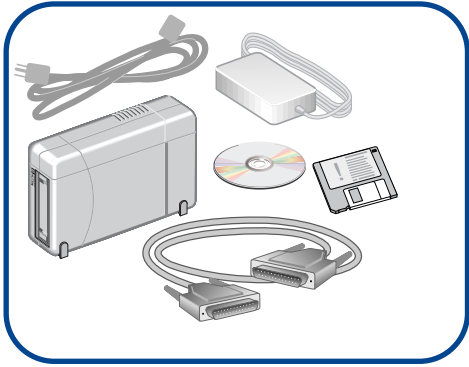# HEWLETT PACKARD ®
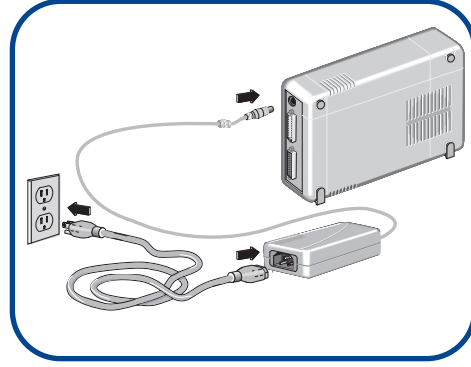### Expanding Possibilities

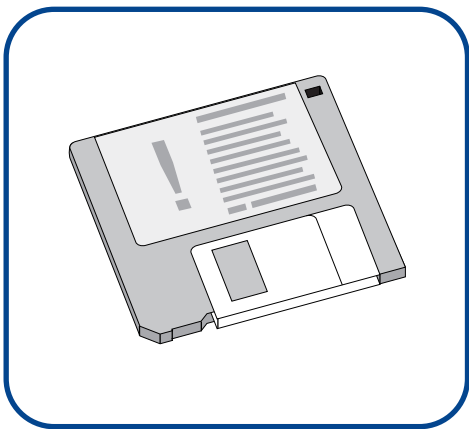# installing your drive

1 Unpack your tape drive.

Contents:
- External tape drive
- Power supply
- Power cord
- Data cable
- HP Colorado Backup II CD
- "Run This First!" floppy diskette

C4388-90900

2 Run the "Install Assistant" software.

The Install Assistant Software evaluates your system and recommends the best way to install your tape drive.

A. Insert the "Run This First!" floppy diskette:

Windows 95/98 and NT 4.0: On the task bar, click Start › Run.

DOS and Windows 3.1: Exit to the DOS prompt.

B. Type **A:\ASSIST, then press ENTER.**

C. Select **"View the installation recommendations."**

D. Select **"External HP 8GB/5GB Tape Drive."**

E. Mark the recommendations here. You will use them later.

F. Click **FINISH**, then remove the floppy diskette.
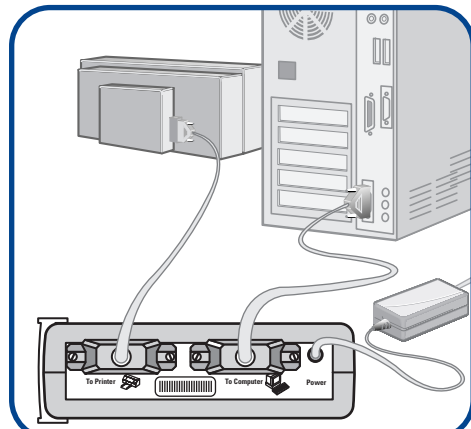
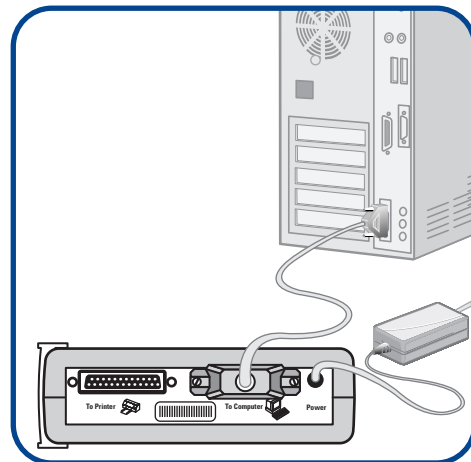Which parallel port?
- ❏ LPT1   ❏ LPT2

Attach to a printer?
- ❏ Yes   ❏ No

3 Shut down your operating system and turn off your computer.

4 Connect the power cords.

5 Connect the drive.

Refer to your "Attach to a printer?" answer from Step 2.

With a Printer

Without a Printer

6 Turn on your computer.

A. Install your tape software. Follow the instructions under **"Installing Your Tape Software"** on the back of this sheet.

B. Run the "Install Assistant" software (as in Step 2).

C. Select **"Test the tape drive."**

D. Select **"External HP 8GB/5GB Tape Drive."**

If the test fails, see "Troubleshooting" on the other side.

To install your tape software and access the user's guides, see the other side.

installing your software

Installing Your Tape Software

1. Insert the HP Colorado Backup II CD. HP Colorado Backup II may start automatically. If it does not:

   A. Skip ahead to Step B if you have DOS. Otherwise, click on:
   - **Start › Run**   For Windows 95/98 and Windows NT
   - **File › Run**   For Windows 3.1

   B. Type **D:\SETUP** (where D is your CD-ROM drive), and click **OK**.

2. Select the desired language, then click **Next**.

3. Click **Install**.

4. Follow the screen instructions to install HP Colorado Backup II.

5. When prompted to reboot your computer, click **OK**. (In DOS, the install program quits, and you must press **CTRL+ALT+DEL** to reboot.)

Your backup software is installed. If you want to test your drive now, go to Step 6 B on the other side.

Accessing the Online User's Guides

The Tape Drive User's Guide and the Software User's Guide are on the HP Colorado Backup II CD. To access the guides:

1. Insert the HP Colorado Backup II CD. HP Colorado Backup II may start automatically. If it does not:

   A. Skip ahead to Step B if you have DOS. Otherwise click on:
   - **Start › Run**   For Windows 95/98 and Windows NT
   - **File › Run**   For Windows 3.1

   B. Type **D:\SETUP** (where D is your CD-ROM drive), then click **OK**.

2. Select the desired language, then click **Next**.

3. Select Software User's Guide or Tape Drive User's Guide.

Disaster Recovery

To recover from a disaster, you will need:
- Your Windows startup diskettes or your Windows NT Workstation setup diskettes
- The most recent full system backup

For Windows 95/98:
1. Turn off your computer.
2. Insert the first startup diskette into your floppy drive.
3. Turn on your computer.
4. If prompted, insert the second startup diskette.
5. At the command prompt, type **RECOVER**.
6. Follow the screen prompts to complete the disaster recovery process.

OPTIONAL: FDISK, FORMAT, and SYS are on your startup diskettes:
- To repartition your hard disk, use FDISK.
- To erase and format one or more partitioned drives, use FORMAT.
- To install only the system boot files onto the hard disk, use SYS.

To use these utilities, refer to your operating system manual.

If you alter your drives by using FDISK or a partition utility, you must reboot with the first startup diskette prior to using the FORMAT and SYS utilitites and/or prior to continuing disaster recovery.

For Windows NT:
1. Turn off your computer.
2. Insert the first setup diskette into your floppy drive.
3. Turn on your computer.
4. Follow the screen prompts to complete the disaster recovery process. Choose the Express Setup option to perform the simplest recovery.

Troubleshooting

Tape drive doesn't work.

Cycle power. Quit all applications. Turn off the computer's power, wait 20 seconds, then turn it on again. Unplug the tape drive and then plug it in again. Then start HP Colorado Backup II.

Check system requirements. See "Minimum System Requirements" on the outside of your product box.

Listen for tape movement. If the tape does not move when inserted, check the power connections to the tape drive.

Check cable connections. Disconnect the data cable, look for and straighten any bent pins, then reconnect the cables. Sometimes just reconnecting a cable aligns it correctly or adjusts the pin connections, fixing a faulty connection.

Try the drive without the printer. If your printer is connected to the tape drive, turn off the computer's power. Disconnect the tape drive and the printer. Reconnect only your tape drive to the parallel port. Turn the computer on and start HP Colorado Backup II.

If HP Colorado Backup II works properly, you probably have a conflict with the printer.

Check for IRQ Conflicts. Your parallel port may be using the same IRQ setting as another device, such as a sound board or fax/modem board. If you discover conflicts, change the IRQ setting on the other device. Refer to the manuals that came with your computer and other devices for instructions.

Tape-drive icon has a red mark through it.
The software either cannot find the drive at the selected settings, or the inserted tape is not compatible. (In Windows 3.x, click the tape icon to read the error message.) Exit the software and restart it. If the mark remains, try a different tape.

For more troubleshooting information, see:
- Tape Drive User's Guide
- README file on the HP Colorado Backup II CD
- **www.hp.com/isgsupport**

Performance Tips

Achieving optimal performance
- Run SCANDISK.EXE and DEFRAG.EXE on your hard drive before using your tape drive for the first time (see your operating system manual for more information). Then run them periodically after that. These programs improve access times to the hard drive, which will help improve tape drive performance.
- Close down any open applications.
- Minimize the backup window.

For More Information...

Web site:
www.hp.com/isgsupport

Telephone support:
Americas (M-F 6:00-18:00 USA MST)   (970) 635 1500
Europe (M-F 8:30-18:00 CET)   +44 171 512 52 02
Singapore (M-F 9:00-17:00)   (65) 272 5300
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