



Retrospect® **BACKUP**

VERSION 5.1 RELEASE NOTES

UPDATING FROM PREVIOUS VERSIONS OF RETROSPECT

If you've used Retrospect in the past, your clients and client licenses are available for use with Retrospect 5.1 for Windows. License manager (in Retrospect's Window menu) allows you to add the appropriate activator code or license code to your list of licenses, or you can log in a client activated with an existing license.

For more information on moving to Retrospect 5.1, refer to the Retrospect 5.1 User's Guide Addendum, a PDF document for use with Adobe Acrobat.

UPDATING CLIENTS

You should update all Retrospect 5.0 clients to version 5.1 of the client software *before* you upgrade the client computers to Windows 2000. In addition to general improvements, the new client software will work after an upgrade to Windows 2000. Retrospect 5.0 client software will be non-functional after upgrading the system to Windows 2000, but Retrospect 5.1 client software will continue working normally.

For more information on updating clients, refer to the Retrospect 5.1 User's Guide Addendum.

NEW FEATURES OF RETROSPECT 5.1

The significant new features of Retrospect 5.1 are fully documented in the Retrospect 5.1 User's Guide Addendum.

Windows 2000 Support

Retrospect 5.1 builds on version 5.0's Windows 2000 support by adding optimized backup and restore of COM+ and Certificate Server databases, as well as full backup and restore of encrypted files and directories. In addition, Retrospect offers full protection for

Windows 2000 Server and Advanced Server by providing Active Directory support. Support for Windows 2000 is fully documented in the Retrospect 5.1 User's Guide Addendum.

Disaster Recovery

Retrospect 5.1 includes a new disaster recovery preparation wizard that will give you complete instructions on how to restore a specific computer in the event of a crash or after you have reformatted or replaced a hard disk.

See the Retrospect 5.1 User's Guide Addendum for details of this new feature.

Improved Open File Support

Retrospect 5.1 is able to back up most open files, including active system and applications files. If Windows Explorer can copy an open file, then Retrospect can back it up. Files which are opened for exclusive use by an application or service, or which have lock ranges, must be closed before being backed up. For these files, use the new external scripting events to automate stopping and starting services and applications to give Retrospect a chance to back up the files.

External Scripting Events

You can further automate Retrospect 5.1 with an external batch file, custom application, or Windows Scripting Host-compatible script. Retrospect has a number of events which a script can monitor and act upon. For example, you could write a script that pages you whenever Retrospect requests media.

Microsoft Exchange

By way of its new external scripting capability, Retrospect 5.1 can halt a Windows NT 4.0 Microsoft Exchange server for backup and restart it when the backup is complete.

ReportsWatcher

Intended primarily for large sites with multiple backup computers, ReportsWatcher is a stand-alone utility that converts Retrospect backup reports to HTML summaries for viewing from a web browser. ReportsWatcher is fully documented in the Retrospect 5.1 User's Guide Addendum.

New Supported Hardware

For details on Retrospect 5.1's newly-supported devices, refer to the Retrospect "read me" file or the Dantz web site for the latest list of supported drives.

DOCUMENTATION ADDITIONS AND CHANGES

The User's Guide Addendum includes documentation for Retrospect 5.1's new features. It also includes changes and corrections to the *Retrospect User's Guide*.

TECHNICAL SUPPORT OPTIONS

Dantz offers two technical support options: Standard Support and Premier Support.

The free Standard Support is available to all English-speaking customers by calling 925.253.3050 Monday through Thursday between 9:00 a.m. and 4:00 p.m. Pacific time, or Friday from 9:00 a.m. to 2:30 p.m.

If you subscribe to our Premier Support service you can get priority phone service by calling a toll-free number Monday through Thursday between 6:00 a.m. and 5:00 p.m. Pacific time, or Friday from 6:00 a.m. to 2:30 p.m.



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Standard Technical Support:

Phone: 925.253.3050
Monday-Thursday: 9:00 a.m. to 4:00 p.m. Pacific time
Friday: 9:00 a.m. to 2:30 p.m. Pacific time
Fax: 925.253.9099
Email: tech_support@dantz.com

To Subscribe to Premier Support:

Phone: 888.777.8274

Customer Service:

Phone: 925.253.3000
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General Information:

info@dantz.com (automated response)

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Dantz Europe

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Full details on both support options, plus international support, are included in an insert with your Retrospect package and on the Dantz web site at www.dantz.com.

International Technical Support: to receive technical support for Dantz products, contact one of the following:

United Kingdom:

Phone: +0800.968.674
Fax: +33.1.40.29.11.09
Email: eurosupport@dantz.com

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